

# FSA & HRA Claim Submissions Now Available on MedBen Access!

The screenshot shows the MedBen Access website interface. At the top, there's a navigation bar with links for My Plan, Claims, Accumulators, ID Card, MedBen WellLiving, My FSA/HRA, Rx Claims, Requests, and Co. Below this is a section titled "FSA Claim Submission" with the instruction "Please Enter the Following Information for the claim you are submitting". The form includes fields for Service From (mm/dd/yyyy), Service To (Optional) (mm/dd/yyyy), Patient, Relationship (Choose Relationship), Type (Choose Claim Type), and Amount. There's also a section for uploading supporting documentation with a "Choose File" button and an "Upload" button. At the bottom, there are fields for Participant ID and Date, with a note: "By entering your participant ID, the current date and checking this box, you have digitally signed this form."

The screenshot shows the MedBen Access mobile app interface. At the top, there's a navigation bar with the MedBen Access logo and a hamburger menu icon. Below this is a section titled "FSA Reimbursement Request" with the following information: Group: ACE WIDGETS INC. (0000019900), Account: WELLNESS(COMPLIANT) PLAN - ALL OTHERS, and Name: MARK A JONES. There are buttons for "Show Instructions", "Add details of Submission", "Add Event", and "Upload Supporting Documents". Under "Upload Supporting Documents", there are buttons for "Select a File", "Select a Photo", and "Use Camera".

You can now upload and submit an image or PDF of your **MedBen FSA and HRA substantiation receipts** on MedBen Access – online and via our mobile app!

To submit substantiation receipts, simply:

1. *Online:* Go to **MedBen.com**, select “MedBen Access,” and log in. *Mobile:* Log in from the home screen.
2. From “My FSA/HRA”, select “FSA/HRA Claim Submission” (*online*) or “FSA/HRA Claim Request” (*mobile*).
3. Press the type of submission you want to make – **FSA Debit Card Receipts, FSA Reimbursement, FSA Dependent Care, or HRA Reimbursement.**
4. Follow the instructions to submit your receipt to MedBen for reimbursement from your FSA or HRA.

Forms of substantiation include itemized provider bills or receipts, prescription receipts, explanation of benefits (EOB) statements, and certain store receipts. Please review the list on the Submission Upload page for additional details.

If you have any questions, call MedBen FSA/HRA Customer Service at (800) 297-1829.

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or Scan QR Code  
(works for both iPhone and Android)

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